

STATE OF TEXAS §
 §
COUNTY OF TRAVIS §

**CONTRACT BETWEEN
THE TEXAS JUVENILE JUSTICE DEPARTMENT
AND
CANON SOLUTIONS AMERICA, INC.
CON0001587**

This Contract is by and between the **Texas Juvenile Justice Department**, hereinafter “**TJJJ**,” and **Canon Solutions America, Inc., c/o Canon Financial Services, Inc.**, [REDACTED], hereinafter “**Contractor**,” for the provision of copiers and related services for all TJJJ facilities in the State of Texas. This Contract is identified as Contract Number **CON0001587**.

This Agreement is composed of the following documents and incorporated by reference:

1. This Contract, including all attachments;
2. Contractor’s DIR Contract DIR-CPO-4437 (and all appendices), For lease Transaction;
3. **Exhibit B**, Pricing Schedule and Equipment List, revised dated 7/8/24;
4. Mutually agreed to and negotiated changes;
5. Contractor’s clarifications received February 22, 2024 through July 22, 2024;
6. Contractor’s Proposal dated February 6, 2024; and
7. Request for Offer (RFO) #644-24-120523, issued December 15, 2024.

In the event there is conflict between the Agreement documents, the order of precedence shall be the order listed above.

This Contract shall begin on **August 1, 2024**, and remain in effect through **July 31, 2027**, with no renewal option. If needed, this contract may be extended for 30 days, provided both parties agree in writing via Contract amendment and to do so prior to the Contract Expiration Date. This term includes exercising three (3) of three (3) years under the survivability clause of the DIR contract DIR-CPO-4437. The rates and services listed on **Exhibit B** -Pricing Schedule and Equipment List, revised date, 07/08/24, shall remain in effect for the entire term of the Contract unless a reduction in cost is negotiated and agreed during the term or the Contract. It is understood there will be an additional cost for any equipment added not currently listed on **Exhibit B**, Pricing Schedule and Equipment List.

**SECTION I
CONTRACTOR**

- A. Services will be performed in accordance with this Contract and DIR Contract DIR-CPO-4437, For lease Transaction, and **Exhibit B**, Pricing Schedule and Equipment List. The services are described in detail in the above listed documents. The Multi-Functional Printer/Copiers under this lease and service agreement are located at various locations around the State as listed in **Exhibit B**, Pricing Schedule and Equipment List.
- B. **SCOPE OF SERVICES:** Contractor is to provide the lease and maintenance support services of the multi-function devices listed on **Exhibit B**, Pricing Schedule and Equipment List. TJJJ may add or remove leased devices at any point throughout the contract by amendment and agreed upon by both parties. The Contractor will oversee the day-to-day maintenance and repair of all TJJJ leased multifunction devices provided under this lease contract, to include toner and related parts and supplies.

1. Contractor shall provide the following:

- a. MFP device capable of scanning, printing, copying, faxing;
- b. Ability to perform multiple jobs concurrently;
- c. Optimum output speeds to provide efficient business operations; Single pass duplex scanning; Color print (as designated on **Exhibit B**, Pricing Schedule and Equipment List)
- d. Tilt and Swivel control panel
- e. Multiple drawer sheet capacity;
- f. Staple finisher or booklet finisher, on designated equipment;
- g. Hole punch on designated equipment;
- h. Scan & Store
- i. Access Stored files
- j. Fax/ Fax Inbox
- k. Secured Print
- l. Upright floor models as designated;
- m. High-Capacity output trays
- n. Fixed Price for lease term
- o. Early termination fee and timeframe for cancellation stated in agreement
- p. Quick Maintenance response time as proposed on **Exhibit B**, Pricing Schedule and Equipment List, both for normal and emergency service calls;
- q. Demo setup and training;
- r. De-install and re-install services upon request;
- s. Provisions for moving equipment from one location to another;
- t. Satisfaction guarantee to replace equipment that exceeds acceptable number of service calls within a 30-day period. Include on **Exhibit B**, Pricing Schedule and Equipment List;
- u. Ability to automatically take meter readings on-line;
- v. Mandatory requirement to remove storage drives from equipment and relinquish to TJJD for destruction before equipment leaves TJJD premises. Include cost on **Exhibit B**, Pricing Schedule and Equipment List;
- w. Ability to itemize invoices by locations and individual equipment to have location, model, S/N, monthly usage and cost listed on invoices;
- x. Ability to provide at minimum, one month of historical auditing of print usage by user which includes user name, document name, date, time and document type;
- y. Provides device security protection and notification of anti-malware and firmware attacks; and
- z. Provides for automatic firmware updates.

2. MAINTENANCE/REPAIR/SUPPLIES

Networked	Multifunction copiers/printers connected to the TJJD Agency local area network, communicating by Ethernet protocols using hard-wired. A representative listing is provided in Exhibit B , Pricing Schedule and Equipment List.
Consumable Supplies	User-installable supplies such as toner cartridges consumed to produce printer/copier output.
Maintenance	Factory-recommended replacement of worn parts based on time or

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	throughput on machine and to include “preventive maintenance”. Includes vacuuming inside of printer as needed but does not include clearing of minor paper jams or configuring the system for network or computer communication.
Repair	Contractor action needed to effectively continue operation of the system in accordance with manufacturers’ specifications. Includes diagnostics, providing and installing replacement parts, clearing persistent or severe paper jams and correcting the cause of any error messages indicating a defect in the machine.
POC	Point of Contact: Person designated by TJJD to initiate requests for maintenance, repairs or supplies and authorized to verify or accept receipt of services and supplies furnished under this contract.

C. MEASURES OF PERFORMANCE AND QUALITY OF SERVICES

1. The Contractor shall maintain all equipment in accordance with the Manufacturer’s recommendations. All work shall be performed on assigned premises by authorized dealers chosen by the Contractor to service each location. The Contractor is responsible for providing maintenance for all equipment at all locations identified in **Exhibit B**, Pricing Schedule and Equipment List.
2. The Contractor shall provide an annual scheduled maintenance and periodic maintenance plan for individual equipment. The Contractor shall provide recommendations for upgrade or replacement of equipment based on a knowledge of industry standards, and on the manufacturer’s specifications. When feasible, the Contractor shall provide ‘maintenance kits’ for equipment upon arrival for periodic maintenance as specified by the manufacturer.
3. The Contractor shall respond to onsite service calls with qualified technicians within time frame designated on **Exhibit B**, Pricing Schedule and Equipment List for each location during working hours, 8:30 a.m. to 5:00 p.m. Monday through Friday, excluding Contractor holidays. For equipment identified as needing emergency repair Contractor will make efforts to provide expedited repair services as listed on **Exhibit B**, Pricing Schedule and Equipment List. The response time measurement starts when the Contractor receives the call from a designated agency employee or if available, online remote monitoring system. Service and emergency calls will be based on time zones for designated locations.
4. Contractor will remedy any defect in equipment within 16 consecutive business hours of the initial service request by TJJD. If unresolved, upon written request, a comparable loaner copier will be provided at no charge. Contractor shall use commercially reasonable efforts to deliver such loaner copier within three (3) business days of receiving such written request. If TJJD is not satisfied with the performance of Canon branded equipment ordered pursuant to this Contract, upon TJJD’s written request, Contractor in its sole discretion will repair or replace such equipment with a like unit with equivalent capabilities. Prior to replacement, Contractor shall have had the opportunity to return such equipment to good working order in accordance with the terms of this Contract. This policy shall apply for 3 years from the initial date of installation or for the initial term of any Canon Financial Services, Inc. Lease, if longer, provided TJJD is not in default of this Contract or the applicable lease and such maintenance services have not been canceled or terminated.

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5. The Contractor shall provide estimates of turnaround to repair equipment where a replacement of same-like part or equipment must be special ordered.
6. The Contractor shall allow for inclusion of newly acquired equipment and removal of de-commissioned equipment from the schedule.
7. The Contractor shall perform all work using designated authorized dealers assigned to each location and listed on **Exhibit B**, Pricing Schedule and Equipment List, unless specifically authorized to deviate **Exhibit B**, Pricing Schedule and Equipment List.
8. Contractor shall, when appropriate, provide recommendations for displacement, upgrade or replacement of equipment.
9. The Contractor shall provide all supplies required for the operation of all leased devices. Supplies shall consist of and are not limited to toners, developer, printer heads, black and color cartridges, etc. The Contractor shall automatically replenish consumable supply inventories based on monthly production levels and established need.
10. The Contractor shall be responsible for automatically obtaining on-line monthly meter readings for all equipment. The Contractor shall provide the number of pages used per client/per unit and provide reports for management review upon request.
11. For each device as stated in Tab – labeled, Other Cost of **Exhibit B** – Pricing Schedule and Equipment List, upon TJJD’s written request, which may be submitted up to 30 days prior to and no less than 10 days before such equipment is picked up by CSA, a CSA technician shall utilize the Solid State Drive (“SSD”) overwrite functionality on each unit of applicable equipment to perform an overwrite that will print a report, with device serial number, device name, erase mode, date and time of erasing, firmware version that confirms the data is erased from SSD and shall provide the printout of such overwrite for each unit of applicable equipment to TJJD. If for any reason the unit of equipment cannot be powered up in order to perform the overwrite, then the CSA technician shall remove the SSD from such unit of equipment and hand over such SSD to a representative of TJJD present at the location prior to the removal of equipment from its location. Notwithstanding the foregoing, TJJD remains solely responsible for stored data while the equipment and/or SSD is in TJJD’s possession.
12. The Contractor will establish a preventative maintenance schedule to aggressively address technical issues before they become an operational problem resulting in equipment downtime. Service technicians will perform a complete call process in which they service the unit to a preventative maintenance standard each time the unit is repaired. Maintenance Technicians will clean all optics and remove, inspect, and clean all assemblies of the machine and its accessories. This Complete Call Process ensures a consistent level of service at all times.
13. The customer POC will identify the level of priority or if the equipment is considered a high priority response (emergency). Need for Contractor action is identified by any of the following:
 - a. Contact initiated by customer designated POC/user;
 - b. Routine maintenance schedule; and
 - c. Contractor’s on-site inspection.

Repairs are defined as Contractor’s actions needed to effectively continue the operation of the equipment in accordance with manufacturers’ specifications. This includes but is not limited to diagnostics, providing and installing replacement parts, clearing persistent or severe paper

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jams and correcting any error messages indicating a defect in the machine’s operation. Standard and Emergency response time is defined in **Exhibit B**, Pricing Schedule and Equipment List.

- 14. **Appendix A** - Current Fleet of expiring contract CON0000735 will be removed, and the contract and all schedules ended while being replaced with new equipment.
- 15. Contractor’s Business Continuity Plan Summary– **Appendix B** and Disaster Recovery Overview **Appendix C**, are hereby incorporated by reference.

D. INSURANCE:

The Contractor shall provide statement of Liability insurance coverage:

- 1) Commercial General Liability Commercial General Liability must include \$1,000,000 per occurrence for Bodily Injury and Property Damage, with a separate aggregate limit of \$2,000,000; Medical Expense per person of \$5,000; Personal Injury and Advertising Liability of \$1,000,000; Products/Completed Operations Aggregate Limit of \$2,000,000; and Damage to Premises Rented: \$50,000. Agencies may require additional Umbrella/Excess Liability insurance. The policy shall contain the following provisions:
 - a) Blanket contractual liability coverage for liability assumed under the Contract;
 - b) Independent Contractor coverage;
 - c) TJJD listed as an additional insured; and
 - d) Waiver of Subrogation

- 2) Workers’ Compensation Insurance WORKERS’ COMPENSATION INSURANCE AND EMPLOYERS’ LIABILITY COVERAGE MUST INCLUDE LIMITS CONSISTENT WITH STATUTORY BENEFITS OUTLINED IN THE TEXAS WORKERS’ COMPENSATION ACT (ART. 8308-1.01 ET SEQ. TEX. REV. CIV. STAT) AND MINIMUM POLICY LIMITS FOR EMPLOYERS’ LIABILITY OF \$1,000,000 BODILY INJURY PER ACCIDENT, \$1,000,000 BODILY INJURY DISEASE PER EMPLOYEE AND \$1,000,000 PER DISEASE POLICY LIMIT.

- 3) Business Automobile Liability Insurance Business Automobile Liability Insurance must cover all owned, non-owned and hired vehicles with a minimum combined single limit of \$500,000 per occurrence for bodily injury and property damage. The policy shall contain the following endorsements in favor of Customer:
 - a) Waiver of Subrogation; and
 - b) Additional Insured.

E. CONTRACTOR’S AUTHORIZED DEALERS PROVIDING SERVICES

Contractor’s authorized dealer’s service locations are listed on **Exhibit B**, Pricing Schedule and Equipment List for each TJJD location:

CONTRACTOR’S AUTHORIZED DEALERS PROVIDING SERVICES	Contractor’s Office Locations (Distance to TJJD Sites)
<p>HEADQUARTERS Canon Solutions America, Inc. One Canon Park [REDACTED]</p>	

<p>HOME OFFICES/LOCAL OFFICES Canon Solutions America, Inc. [REDACTED]</p> <p>Canon Solutions America, Inc. [REDACTED]</p>	<ul style="list-style-type: none"> ➤ Central Office - 13 miles ➤ North Loop -9.8 miles ➤ Giddings- 61 miles ➤ Fort Worth - 37 miles ➤ District Office and Schaeffer House - 26.5 miles ➤ Ayres House 20.1 miles District Parole Office 4.9 miles ➤ Houston - 2.4 miles
<p>PRIMARY SERVICE LOCATION FOR TJJD Canon Solutions America, Inc. [REDACTED]</p>	
<p>SUBCONTRACTOR OFFICE LOCATIONS:</p> <p>Brownwood Kirbos Office Systems [REDACTED]</p> <p>Edinburg And Harlingen Copy Graphics [REDACTED]</p> <p>Gainesville Miller Office Equipment [REDACTED]</p> <p>Mart CTWP [REDACTED]</p>	<ul style="list-style-type: none"> ➤ Brownwood - 2.4 miles ➤ Evins - 16 miles ➤ Harlingen - 38.2 miles ➤ Gainesville - 121 miles ➤ Mart - 22.1 miles

F. REPORTS

1. Contractor shall furnish upon request by TJJD an Annual Discovery report. This report will consist of:
 - a. An inventory of equipment to ensure equipment listed on the monthly billing statement is accounted for and TJJD is not being billed for equipment that may have been taken out of commission.
 - b. In addition, the report will contain an audit of the monthly usage for each MFP device for the purposes of determining if the equipment is right sized for the amount of usage on the report. The Contractor will recommend changing models to right size the equipment with its usage, especially if it would result in a cost savings to the TJJD.

G. INVOICES

Contractor will submit invoices to the TJJD Claims Department via email at tjjdinvoice@tjtd.texas.gov and/or via regular mail to, P. O. Box 12757, Austin, Texas 78711. Payment will be made within thirty (30) days from receipt of an invoice or correct and itemized invoice or billing statement. Contractor shall submit one (1) invoice showing the Contractor name, address, TJJD contract number, payee I.D., itemization of the services provided, itemized amount and cost of services provided, the name and division of TJJD Contract Manager, Contractor remit to address, and telephone number. No payment whatsoever shall be made under this contract without the prior submission of correct and itemized invoices. Payments under this contract are subject to the availability of appropriated funds. Contractor acknowledges and agrees that payments for services provided under this Contract are contingent upon TJJD's receipt of funds appropriated by the Texas Legislature. Payment will be made in accordance with the Texas Prompt Payment Act, Texas Government Code, Subtitle F, Chapter 2251.

**SECTION II
TJJD**

TJJD will pay for services in accordance with documents that make up the contract, including the rates listed in **Exhibit B, Pricing Schedule and Equipment List, revised dated 07/08/24**. These rates are a fixed fee for each piece of equipment that includes both the lease and maintenance charges combined. There will be no overage charges associated with this Contract. The Contractor shall provide invoices to TJJD for services performed. Payments owing to the Contractor under this Contract will be applied toward elimination of the Contractor's indebtedness to the state, delinquency in payment of taxes to the state, or delinquency in payment of taxes that the Comptroller administers or collects until the indebtedness or delinquency is paid in full. Payments under this Contract are subject to the availability of appropriated funds. The Contractor acknowledges and agrees that payments for services provided under this Contract are contingent upon TJJD's receipt of funds appropriated by the Texas Legislature.

**SECTION III
GENERAL REQUIREMENTS****A. GENERAL REQUIREMENTS****1. Electronic and Information Resources Accessibility Standards**

As Required by 1 TAC Chapter 206 (Applicable to State Agency), 1 TAC Chapter 213 (Applicable to State Agency and Institution of Higher Education Purchases Only).

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1) Effective April 18, 2020 state agencies and institutions of higher education shall procure products which comply with the State of Texas Accessibility requirements for Electronic and Information Resources specified in 1 TAC Chapter 206 or 213 when such products are available in the commercial marketplace or when such products are developed in response to a procurement solicitation.

2) Vendor represents and warrants that technology to be provided to TJJD and for TJJD is in compliance with these requirements of the State of Texas Accessibility requirements (based on the federal standards established under Section 508 of the Rehabilitation Act). Vendors not Vendor must provide accessibility information for the purchased goods or services in accordance with 1 TAC §213.18 (b).

Additional information regarding the "Buy Accessible Wizard" or obtaining a copy of the VPAT is located at <https://www.section508.gov/>.

**SECTION IV
NOTICES**

Contractor Point of Contact:

Canon Solutions America, Inc.

[REDACTED]

Attn: Customer Service

Email: customercare@csa.canon.com

Phone: (800) 815-4000

with copies to:

Attn: VP, Legal

Canon Solutions America, Inc.

[REDACTED]

And to:

Canon Financial Services

[REDACTED]

Secondary Point of Contact:

Scott Matthew Hockaday, Director of Sales

Email: shockaday@csa.canon.com

Phone: (512) 705-6578

TJJD Point of Contact:

Sebastian Estades, Director of Information Technology Service Management

1801 N. Congress Ave., Suite 13.1400

Austin, Texas 78701

Email: Sebastian.Estades@tjtd.texas.gov

Phone: (325) 203-6287

Exhibits attached to this contract include the following:

Exhibit A, Execution of Offer

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Exhibit B, Pricing Schedule and Equipment List, revised dated, 07/8/24
Exhibit C, TJJD Terms and Conditions

IN WITNESS WHEREOF, the parties hereto have made and executed this Contract as of the day and year last below written.

[Redacted Signature Line]

Signature Printed Name Title Date



For the Texas Juvenile Justice Department:

[Redacted Signature Line]

Shandra Carter, Executive Director Date

EXHIBIT A EXECUTION OF OFFER

NOTE: RESPONDENT SHALL COMPLETE AND RETURN THIS EXHIBIT WITH PROPOSAL. FAILURE TO DO SO WILL RESULT IN DISQUALIFICATION OF THE PROPOSAL.

By signature hereon, Respondent certifies that:

Respondent understands that the terms and conditions of its Texas Department of Information Resources (DIR) contract shall apply if the resulting contract is issued through a DIR Cooperative Contract and the DIR contract terms and conditions take precedence if there is a conflict

All statements and information prepared and submitted are current, complete and accurate.

Failure to sign the Execution of Offer or signing it with a false statement shall void the submitted Offer or any resulting contracts.

Prior Disaster Relief Contract Violation. Under Section 2155.006 and 2261.053, Government Code, the respondent or contractor [Respondent] certifies that the individual or business entity named in this bid [Response] or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.

Sections 2155.006 and 2261.053 of the Texas Government Code, prohibit state agencies from accepting a response or awarding a contract that includes proposed financial participation by a person who, in the past five years, has been convicted of violating a federal law or assessed a penalty in connection with a contract involving relief for Hurricane Rita, Hurricane Katrina, or any other disaster, as defined by Section 418.004 of the Texas Government Code, occurring after September 24, 2005. Under Sections 2155.006 and 2261.053 of the Texas Government Code, Therefore, undersigned Respondent certifies that the individual or business entity named in this response or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.

Compliance with Child Support Obligation Pursuant to Texas Family Code Section 231.006

Under Section 231.006 of Texas Family Code, Service Provider must certify that the individual or business entity named in this contract, bid, or application is not ineligible to receive the specified grant, loan, or payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate. Therefore, to assess compliance with Texas Family Code Section 231.006: SERVICE PROVIDER MUST PROVIDE, IN THE SPACE BELOW, THE NAME AND SOCIAL SECURITY NUMBER OF AN INDIVIDUAL OWNER, A SOLE PROPRIETOR, AND ALL PARTNERS, SHAREHOLDERS, OR OWNERS WITH AN OWNERSHIP INTEREST OF AT LEAST TWENTY-FIVE (25) PERCENT OF THE BUSINESS ENTITY ENTERING INTO THIS CONTRACT.

For a business entity to which the above does not apply, indicate with "NONE" below.

Canon U.S.A., Inc.

FEIN: 13-2561772

100%

Under Texas Government Code Section 669.003, relating to contracting with an executive head of a state agency, Respondent represents that (1) no person currently serves, (2) a person at any time during the four years before the date of the contract or (3) a person who employs a current or former executive head of TJJJ has served as an executive head of the Texas Comptroller of Public Accounts, TJJJ, or any other state agency involved with or that has any interest in this proposal or any contract resulting from this solicitation. If Respondent employs or has used the services of a former executive head of TJJJ or other state agency, then Respondent shall provide the following information: Name of former executive, name of state agency, date of separation from state agency, position with Respondent, and date of employment with Respondent.

Pursuant to Section 2271.002 of the Texas Government Code, Respondent certifies that either (i) it meets an exemption criterion under Section 2271.002; or (ii) it does not boycott Israel and will not boycott Israel during the term of the contract resulting from this solicitation. Respondent shall state any facts that make it exempt from the boycott certification in its Response. Respondent also certifies by signature that it is not ineligible to receive the contract pursuant to Section 2252.152 of the Texas Government Code which prohibits TJJJ from awarding a contract to any person who does business with Iran, Sudan, or a foreign terrorist organization as defined in Section 2252.151 of the Texas Government Code.

Advertising Of Award: The Contractor agrees not to refer to awards in commercial advertising in such a manner as to state or imply that the product or service provided is endorsed or preferred by the Department or is considered by the Department to be superior to other products or services.

Immigration: Respondent represents and warrants that it shall comply with the requirements of the Immigration and Nationality Act (8 U.S.C.Â§ 1101 et seq.) and all subsequent immigration laws and amendments.

No Collusion: Offeror represents and certifies its employees, agents and representatives have not and shall not discuss or disclose the terms of their proposal and its submission or response thereto with any third party other than persons or entities which Offeror engaged to assist it with respect to such response or submission.

Respondent represents and warrants that the individual signing this Execution of Offer is authorized to sign this document on behalf of the Respondent and to bind the Respondent under any contract resulting from this Offer.

Respondent certifies that it has not been an employee of TJJJ within the last twelve (12) months.

By their signature below, Respondent acknowledges that it has read and understands the foregoing and certifies to same.

RESPONDENT (COMPANY): Canon Solutions America, Inc.

SIGNATURE (INK): [Redacted Signature]

NAME (TYPED/PRINTED) Steven Giuliano

TITLE: Executive Vice President, Administration DATE: 1/31/2024

EMAIL ADDRESS: StrategicPricingBidPricing@csa.canon.com

STREET: [Redacted Address]

CITY/STATE/ZIP: [Redacted City/State/Zip]

TELEPHONE AND FACSIMILE NO.: P: (800) 815-4000 / F: (800) 220-4002

PAYEE IDENTIFICATION NUMBER: _____ or

FEDERAL TAXPAYER IDENTIFICATION NUMBER: 13-2677004

respondent



**RFO 644-24-120523
EXHIBIT B Pricing Schedule_ Revised 7/08/2024
PRICING SCHEDULE
ADDITIONAL COSTS PROPOSED**

Relocation or Moving Cost	De installation and re installation cost	Cost to Remove and Provide Hard Drives	Other costs not listed	Cost Savings Ideas	% Savings
\$320	Included	\$350 To physically remove the harddrive and replace	N/A	Use Native HDD/SSD Initialize funtion built in lieu of HDD replacement	100% - No Cost to Perform SSD Initialization. Canon will also return he legacy devices at no charge upon renewal.

1. Describe process for moving equipment between locations.
2. Who's responsible for de-installation and re-installation. Who's responsible for moving?
3. As an option, describe process for removing and furnishing hard drives to TJJJ for sanitizing.

1. TJJJ will contact Canon when a move is requested, at that point Canon will provide a relocation form seeking coordination information. Once the paperwork is submitted Canon will coordinate the deinstallation with the contact provided, this will prepare the machine for relocation ensuring the condition prior to move (if any damage occurs during transit, we will have record it left in working condition, undamaged). Once deinstalled, Canon will coordinate the logistics provider with the TJJJ provided POC to gain access and possession of the unit. Once the unit is delivered to the new location Canon will then coordinate the reinstallation with the points of contact provided. Canon's database will then reflect the updated address for supplies and service support.

2. Canon is responsible for the deinstallation and reinstallation and will utilize 3rd party carriers for the physical moves, all coordinated by Canon.

3. TJJJ has the option to retain the physical hard drive onsite, if this option is selected the hard drive must be replaced at \$350/flat per device to return the device in working order. Canon's equipment does have DOD compliant built in HDD/SSD Initialization. This can be performed at NO CHARGE. Standard HDD/SSD Initialize:

Best practices, and often company policies, usually recommend that systems be completely wiped by the system administrator prior to the device being reallocated to a new location or prior to the end of lease or at the end of its lease. The Hard Disk Drive/Solid State Drive Initialize feature, which is standard on all imageRUNNER ADVANCE systems, overwrites all user data areas on the hard Disk/solid-state drive.

Overwrite mode supported for the HDD Initialize function include:

Overwrite one with null (default)

Overwrite one with random data

Overwrite three times with random data

Overwrite three times in the following order (DoD Standard):

Fixed Value

Complement number of fixed value

Random data

Overwrite nine times with random data

Overwrite mode supported for the SSD Initialize function include:

Overwrite once with null

Case No.	Case Name	County	Case Type	Case Description	Case Status	Case Outcome	
[REDACTED]	Yes - On-site Training	Austin, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site Training	Austin, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site and Remote	Mulvan, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site and Remote	Aledo, TX	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site and Remote	Austin, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site and Remote	Waco, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer
[REDACTED]	Yes - On-site and Remote	Brownwood, Texas	4 Hour	Canon Solicitors America, Inc. w/ I remedy any defect in equipment with a 15 connect we have how i of the initial price required by TSD. For resolved, upon we then request, a large alternative copy will be provided at no charge. If you are not satisfied with the price to resolve of you, Canon's and/or equipment, upon you we then request, Canon is to take care of on-site with you. Upon the Canon's and/or equipment with the initial with you subject capabilities, P. o. to replacement, CSA shall have had the opportunity to visit the Canon's and/or equipment to good working condition in accordance with the terms of your Ag. agreement. This policy shall apply to Canon's and/or equipment only and shall apply to 3 years from the date of installation to the initial date of any CSIs, (warranty, or did you a not a default of you. Ag. agreement or the Lease and no reimbursement in case have not been cancelled to be reinstated	Case by Case basis, p. o. to be made upon request	We have filed FUD 3/1/18. The case is not in the case as of the date of filing. (1) Invoice included. (2) Invoice	Canon - We are the Manufacturer

RFO 644 24 120523
EXHIBIT B PRICING SCHEDULE, Revised 7/08/2024
OTHER SERVICES OFFERED

Able to offer Manage Print Services (YES or NO)	Able to offer Document Management Services (YES or NO)	List Additional Services Available through Your Company
Yes	Yes	Production Printing - High Volume, High End Printing
		Large Format Printing - Banner and Signage Printing
		Document Management
		Data Automation Solutions - Reduces Data Entry
		Print Management Solutions - Secure Print, Tracking and Authentication
		Digital Mailroom
		Cybersecurity Services - Penetration Testing, End Point Monitoring
		Digitization Services - Backfile Conversion Scanning
		Digital Transformation Consulting
		Change Management
		Digital Integration (Integration separate software systems, low code/no code)
		Web-Submission - Order Automation
		Onsite Labor - Subcontractors

IF ANY OF THE TERMS AND CONDITIONS IN THE CERTIFICATIONS AND GENERAL PROVISION SECTIONS BELOW CONFLICT WITH ANY OF THE TERMS AND CONDITIONS OF RESPONDENT'S CONTRACT WITH DIR, THE TERMS AND CONDITIONS OF CONTRACTOR'S DIR CONTRACT TAKE PRECEDENCE.

Exhibit C
TERMS AND CONDITIONS

1. Americans with Disabilities Act and Equal Employment Opportunity

Contractor represents and warrants its compliance with the requirements of the Americans With Disabilities Act (ADA) and its implementing regulations, as each may be amended.

2. Antitrust Affirmation

The undersigned affirms under penalty of perjury of the laws of the State of Texas that (1) in connection with this Contract, neither I nor any representative of the Contractor have violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15; (2) in connection with this Contract, neither I nor any representative of the Contractor have violated any federal antitrust law; and (3) neither I nor any representative of the Contractor have directly or indirectly communicated any of the contents of this Contract to a competitor of the Contractor or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Contractor.

3. Assignment

Contractor shall not assign its rights under the contract or delegate the performance of its duties under the contract without prior written approval from TJJD. Any attempted assignment in violation of this Section is void and without effect.

4. INTENTIONALLY LEFT BLANK

5. Buy Texas Affirmation

In accordance with Section 2155.4441 of the Texas Government Code, Contractor agrees that during the performance of a contract for services it shall purchase products and materials produced in Texas when they are available at a price and time comparable to products and materials produced outside this state.

6. Change in Law and Compliance with Laws

Any alterations, additions, or deletions to the terms of the contract that are required by changes in federal or state law or regulations are automatically incorporated into the contract without written amendment hereto, and shall become effective on the date designated by such law or by regulation.

7. Child Support Obligation Affirmation, Section 231.006, Texas Family Code

Under Section 231.006, Family Code, Contractor certifies that the individual or business entity named in this contract, bid, or application is not ineligible to receive the specified grant, loan, or payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate. A bid or an application for a contract, grant, or loan paid from state funds must include the name and social security number of the individual or sole proprietor and each partner, shareholder, or owner with an ownership interest of at least 25 percent of the business entity submitting the bid or application. **FEDERAL PRIVACY ACT NOTICE:** This notice is given pursuant to the Federal Privacy Act. Disclosure of your Social Security Number (SSN) is required under Section 231.006(c) and Section 231.302(c)(2) of the Texas Family Code. The SSN will be used to identify persons that may owe child support. The SSN will be kept confidential to the fullest extent allowed under Section 231.302(e), Texas Family Code.

8. INTENTIONALLY LEFT BLANK

9. Compliance with Section 572.054, Texas Government Code, Former Officer or Employee of TJJD

TJJD Terms and Conditions

Contractor certifies compliance with Texas Government Code Section 572.054. Contractor has not employed a former officer or employee of TJJD to perform services on Contractor's behalf, to secure the contract, or to represent Contractor in any manner prohibited by Section 572.054. A false certification could result in termination of this contract, withholding of payments, or other sanctions.

10. INTENTIONALLY LEFT BLANK

11. Computer Equipment Recycling Program

Contractor certifies its compliance with Subchapter Y, Chapter 361 of the Texas Health and Safety Code and the Texas Commission on Environmental Quality rules in 30 TAC Chapter 328.

12. Confidentiality and Security

Section 1: Contractor agrees that all of its employees, contractors, subcontractors, or associates will comply with all state and federal law and with TJJD policies regarding maintaining the confidentiality of TJJD youth, including, but not limited to, maintaining confidentiality of student records and identifying information.

Section 2: Contractor agrees that all information regarding TJJD and/or its youth that is gathered, produced, or otherwise derived from this contract shall remain confidential and subject to release only by permission of TJJD.

Section 3: Contractor's employees, contractors, subcontractors, or associates who visit any TJJD facility will comply with that facility's security regulations.

Section 4: Identifying pictures, appearances, films, or reports of TJJD youth may not be disclosed by Contractor without the written consent of TJJD, of the youth and, if under age 18, of the youth's parent, guardian, or managing conservator.

Section 5: TJJD shall maintain all criminal history information obtained on any employee or subcontractor of the Contractor according to 28 U.S.C. 534, 28 C.F.R. Part 20, et. Seq., and the FBI Criminal Justice Information Services (CJIS) Security Policy.

13. Contract Amendment and Merger Clause

This contract encompasses the complete and entire agreement of the parties. Neither party has made nor relied on any representations, stipulations, or agreements other than those expressly contained in this contract. No other contracts or agreements, oral or written, shall constitute a part of this contract unless such is made in writing, executed by the parties hereto or their successors, and expressly made a part of this contract. This contract may only be amended or supplemented in a writing, executed by the parties hereto or their successors, and expressly made a part of this contract, except that TJJD reserves the right to make unilateral minor administrative changes to correct typographical errors, change TJJD contract identification number, or increase the "not to exceed" amount (if applicable) necessary for continuation of services.

14. Contracting Information Responsibilities

In accordance with Section 552.372 of the Texas Government Code, Contractor agrees to (1) preserve all contracting information related to the contract as provided by the records retention requirements applicable to the TJJD for the duration of the contract, (2) promptly provide to the TJJD any contracting information related to the contract that is in the custody or possession of the Contractor on request of the TJJD, and (3) on termination or expiration of the contract, either provide at no cost to the TJJD all contracting information related to the contract that is in the custody or possession of the Contractor or preserve the contracting information related to the contract as provided by the records retention requirements applicable to the TJJD. Except as provided by Section 552.374(c) of the Texas Government Code, the requirements of Subchapter J, Chapter 552, Government Code, may apply to the contract and the Contractor agrees that the contract can be terminated if the Contractor knowingly or intentionally fails to comply with a requirement of that subchapter.

15. COVID-19 Vaccine Passport Prohibition

Contractor certifies that it does not require its customers to provide any documentation certifying the customer's COVID-19 vaccination or post-transmission recovery on entry to, to gain access to, or to receive

TJJD Terms and Conditions

service from the Contractor's business. Contractor acknowledges that such a vaccine or recovery requirement would make Contractor ineligible for a state-funded contract.

16. Critical Infrastructure Affirmation and Subcontracts

Pursuant to Government Code Section 2274.0102, Contractor certifies that neither it nor its parent company, nor any affiliate of Contractor or its parent company, is: (1) majority owned or controlled by citizens or governmental entities of China, Iran, North Korea, Russia, or any other country designated by the Governor under Government Code Section 2274.0103, or (2) headquartered in any of those countries. For purposes of this Paragraph, the designated countries are China, Iran, North Korea, Russia, and any countries lawfully designated by the Governor as a threat to critical infrastructure.

Pursuant to Section 113.002 of the Business and Commercial Code, Contractor shall not enter into a subcontract that will provide direct or remote access to or control of critical infrastructure, as defined by Section 113.001 of the Texas Business and Commerce Code, in this state, other than access specifically allowed for product warranty and support purposes to any subcontractor unless (i) neither the subcontractor nor its parent company, nor any affiliate of the subcontractor or its parent company, is majority owned or controlled by citizens or governmental entities of a designated country; and (ii) neither the subcontractor nor its parent company, nor any affiliate of the subcontractor or its parent company, is headquartered in a designated country. Contractor will notify the Agency before entering into any subcontract that will provide direct or remote access to or control of critical infrastructure, as defined by Section 113.001 of the Texas Business & Commerce Code, in this state.

17. INTENTIONALLY LEFT BLANK**18. Damage to Government Property**

Contractor shall be liable for all damage to government-owned, leased, or occupied property and equipment caused by the Contractor and its employees, agents, subcontractors, and suppliers, including any delivery or cartage company, in connection with any performance pursuant to the contract. Contractor shall notify the TJJD in writing of any such damage within one (1) calendar day. Contractor is responsible for the removal of all debris resulting from work performed under the contract.

19. Data Management and Security Controls

In accordance with Section 2054.138 of the Texas Government Code, Contractor certifies that it will comply with the security controls required under this contract and will maintain records and make them available to Agency as evidence of Contractor's compliance with the required controls.

20. Dealings with Public Servants Affirmation

Pursuant to Section 2155.003 of the Texas Government Code, Contractor represents and warrants that it has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the contract.

21. Debts and Delinquencies Affirmation

Contractor agrees that any payments due under the contract shall be directly applied towards eliminating any debt or delinquency it has to the State of Texas including, but not limited to, delinquent taxes, delinquent student loan payments, and delinquent child support.

22. Disaster Recovery Plan

In accordance with 13 TAC § 6.94(a)(9), Contractor shall provide to TJJD the descriptions of its business continuity and disaster recovery plans if it has or is to have custody of vital state records.

23. INTENTIONALLY LEFT BLANK**24. Disentanglement Services**

(a) The following definitions are incorporated into the contract and relevant to this Article:

TJJD Terms and Conditions

- (1) **Disentanglement Period** - the period of time during and after the contract terminates that is necessary to provide disentanglement services.
 - (2) **Disentanglement Services** - the obligations of each party imposed upon notice of contract termination or expiration that are designed to extract and protect proprietary data, databases, and structure.
- (b) Contractor must provide disentanglement services as soon as possible after Notice of Contract Termination or contract expiration. The disentanglement period shall be for one month unless otherwise agreed upon. If disentanglement services cannot be completed during the agreed disentanglement period, Contractor must notify TJJD in writing 14 days before the end of the disentanglement period and must include an explanation of the cause for delay and a proposed timeframe for completion.
- (c) Disentanglement services that Contractor must provide include: (1) Up-to-date documentation of data format and structure; and (2) documentation of what, if any, of Contractor's proprietary information is embedded within TJJD data. Contractor should also provide TJJD with their proprietary data in the same format and structure as used in Contractor's system before Contract Termination. If Contractor is unwilling to provide data in the same format and structure, then Contractor must work with TJJD or a 3rd party of TJJD's choice to provide the data and appropriate documentation in an acceptable alternate format agreed to by TJJD. After completion of the aforementioned obligations, TJJD shall continue to allow Contractor access to its shared servers so Contractor may uninstall their software, databases, and proprietary data and information. After removal of all proprietary data, Contractor shall confirm removal with written certification of such.
- (d) Both parties shall have full access to shared servers, including source code and technical documentation, during the disentanglement period. If any disagreement between the parties arises before disentanglement services are completed, both parties shall continue to have full access while seeking resolution.
- (e) Confidentiality requirements, restrictions on use of data, and intellectual property rights described in the contract remain effective until disentanglement services are completed.

25. Dispute Resolution

The dispute resolution process provided for in Chapter 2260 of the Texas Government Code must be used to attempt to resolve any dispute arising under the contract.

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27. Drug-Free Workplace

Contractor represents and warrants that it shall comply with the applicable provisions of the Drug-Free Work Place Act of 1988 (41 U.S.C. § 701 et seq.) and maintain a drug-free work environment.

28. E-Verify Program

Contractor certifies that for contracts for services, Contractor shall utilize the U.S. Department of Homeland Security's E-Verify system (E-Verify) during the term of the contract to determine the eligibility of:

1. all persons employed by Contractor to perform duties within Texas; and
2. all persons, including subcontractors, assigned by Contractor to perform work pursuant to the contract within the United States of America.

Contractor shall provide, upon written request by the TJJD, an electronic or hard copy screenshot of the confirmation that Contractor is enrolled in E-Verify. Contractor shall provide, upon written request by the TJJD, an electronic or hard copy of the confirmation or non-confirmation screen containing the E-Verify case verification number for attachment to the Form I-9 for each Contractor employee, subcontractor, and subcontractor employee that meet the criteria above, following any required E-Verify protocols to allow for the provision of such information.

TJJD Terms and Conditions

If it is determined that Contractor has violated the certifications set forth in this provision, then (1) Contractor shall be in breach of contract, (2) TJJD shall have the option to terminate the contract for cause without prior notice, and (3) in addition to any other rights or remedies available to TJJD under the contract, Contractor shall be responsible for all costs incurred by TJJD to obtain substitute services to replace the terminated contract.

29. Energy Company Boycotts

If Contractor is required to make a verification pursuant to Section 2274.002 of the Texas Government Code, Contractor verifies that Contractor does not boycott energy companies and will not boycott energy companies during the term of the Contract. If Contractor does not make that verification, Contractor must so indicate in its Response and state why the verification is not required.

30. Entities that Boycott Israel

Pursuant to Section 2270.002 of the Texas Government Code, Contractor certifies that either: (i) it meets an exemption criterion under Section 2270.002; or (ii) that it does not, and shall not for the duration of the contract, boycott Israel as the term is defined by 808.001(1) of the Texas Government Code.

31. Equal Employment Opportunity

Contractor represents and warrants its compliance with all applicable duly enacted state and federal laws governing equal employment opportunities.

32. Excess Obligations Prohibited - Funding Out Clause

This contract is contingent upon the continued availability of funding. If funds become unavailable through lack of appropriations, legislative budget cuts, amendment of the Appropriations Act, state agency consolidations, or any other disruption of current appropriations, provisions of the Termination Article shall apply. This Contract is subject to termination, without penalty, either in whole or in part, if funds are not appropriated by the Texas Legislature.

33. Excluded Parties

Contractor certifies that it is not listed in the prohibited vendors list authorized by Executive Order No. 13224, "Blocking Property and Prohibiting Transactions with Persons Who Commit, Threaten to Commit, or Support Terrorism", published by the United States Department of the Treasury, Office of Foreign Assets Control.

34. Executive Head of a State Agency Affirmation

In accordance with Section 669.003 of the Texas Government Code, relating to contracting with the executive head of a state agency, Contractor certifies that it is not (1) the executive head of TJJD, (2) a person who at any time during the four years before the date of the contract was the executive head of the TJJD, or (3) a person who employs a current or former executive head of TJJD.

35. False Statements

Contractor represents and warrants that all statements and information prepared and submitted in this document are current, complete, true, and accurate. Submitting a Response with a false statement or material misrepresentations made during the performance of a contract is a material breach of contract and may void the submitted Response and any resulting contract.

36. INTENTIONALLY LEFT BLANK

37. Financial Participation Prohibition Affirmation

Under Section 2155.004, Government Code, the vendor [Contractor] certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.

38. Fingerprinting and Background Check

A. Contractor shall:

TJJD Terms and Conditions

1. As directed, provide information regarding persons providing services under this contract with access to TJJD youth or youth records for a criminal background checks to be conducted by TJJD, which may include fingerprinting, criminal records check, sex offender registration records check, PREA employment standards check, and child abuse registry check, and drug test. Criminal background checks shall be conducted at TJJD's expense of any Contractor employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker who may be assigned to any TJJD secure facility and halfway house. Any Contractor employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker who is unwilling to provide or who does not provide required information will not be allowed to work under this contract. Any Contractor employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker shall not work under this contract until the criminal background check is completed and approval is obtained from TJJD's Director of Human Resources.
2. Notify TJJD's Director of Human Resources of any employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker who works with TJJD youth to the extent Contractor becomes aware that such individual is arrested, indicted, or charged with a criminal offense or who resigns while under investigation for inappropriate conduct or material policy violations. Such employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker shall be immediately suspended from working under this contract unless authorized by TJJD's Director of Human Resources.

B. TJJD Approval

TJJD will approve or deny any Contractor employee, agent, consultant, subcontractor, subcontractor employee, or volunteer worker in accordance with TJJD policies and procedures. TJJD's designated contact for criminal background checks is the Human Resources Department, Manager of Criminal Background Checks, (512) 490-7674.

39. Firearm Entities and Trade Association Discrimination

If Contractor is required to make a verification pursuant to Section 2274.002 of the Texas Government Code, Contractor verifies that it (1) does not have a practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association and (2) will not discriminate during the term of the contract against a firearm entity or firearm trade association. If Contractor does not make that verification, Contractor must so indicate in its Response and state why the verification is not required.

40. INTENTIONALLY LEFT BLANK

41. Foreign Terrorist Organizations

Section 2252.152 of the Texas Government Code prohibits TJJD from awarding a contract to any person who does business with Iran, Sudan, or a foreign terrorist organization as defined in Section 2252.151 of the Texas Government Code. Contractor certifies that it is not ineligible to receive the contract.

42. Former Agency Employees

Contractor represents and warrants that none of its employees including, but not limited to, those authorized to provide services under the contract, were former employees of TJJD during the twelve (12) month period immediately prior to the date of execution of the contract.

43. Franchise Taxes

Section 1: Contractor certifies that should Contractor be subject to payment of Texas franchise taxes, all franchise taxes are current. If such certification is false, this contract may be terminated at the option of TJJD or other sanctions may be exercised.

Section 2: If Contractor is exempt from payment of Texas franchise taxes, Contractor shall so indicate by attachment to this contract.

Section 3: If Contractor's payment of Texas franchise taxes becomes delinquent during the term of this contract, Contractor will notify TJJD within twenty-four (24) hours. If such delinquency cannot be cured within twenty-four (24) hours and a copy of the Certification of Account Status proving payment of delinquent taxes cannot be provided to TJJD, this contract may be terminated at the option of TJJD or other sanctions may be exercised under the provisions of this contract.

TJJD Terms and Conditions

44. Governing Law and Venue

The contract shall be governed by and construed in accordance with the laws of the State of Texas, without regard to the conflicts of law provisions. The venue of any suit arising under the contract is fixed in any court of competent jurisdiction of Travis County, Texas, unless the specific venue is otherwise identified in a statute which directly names or otherwise identifies its applicability to TJJD.

45. Human Trafficking Prohibition

Under Section 2155.0061, Government Code, the vendor [Contractor] certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.

46. Indemnification (General) This provision will be governed by, and shall be as set forth in, in Appendix A, Section 10.1.1 page 23, of the Department of Information Resources Terms and Conditions for DIR-CPO-4437. Notwithstanding the foregoing, to the maximum extent allowed under applicable law, TJJD agrees to defend, indemnify and hold harmless Contractor, Contractor's parent, subsidiaries and affiliates and each of such parties' respective parents, subsidiaries, affiliates, present or former directors, officers, employees, representatives, contractors, consultants, agents, heirs, successors and assigns (collectively, "the Contractor Indemnified Parties") from and against any and all claims, demands, actions, suits or proceedings, as well as any and all losses, liabilities, penalties, damages, costs and expenses (including attorneys' fees and court costs), and damages of whatever kind, incurred by or asserted against any of the Contractor Indemnified Parties caused by, or arising out of TJJD's background check requirements pertaining to Contractor's employees, agents, consultant, subcontractors and subcontractor employees, as well as the receipt and/or maintenance of documents relating to such background check(s), as well as any other documents that contain personal identifying information or other sensitive or confidential information of Contractor's employees, agents, consultant, subcontractors and subcontractor employees (collectively "Employee Documentation"). To the extent allowed by law, TJJD further agrees to defend, indemnify and hold harmless the Contractor Indemnified Parties from and against any and all claims, demands, actions, suits or proceedings, as well as any and all losses, liabilities, penalties, damages, costs and expenses (including attorneys' fees and court costs), and damages of whatever kind, incurred by or asserted against any of the Contractor Indemnified Parties caused by, arising out of any data breach that impacts, or other failure by TJJD to adequately secure or protect, any such Employee Documentation or Confidential Information received, generated or maintained by TJJD.

47. INTENTIONALLY LEFT BLANK**48. Indemnification INTENTIONALLY LEFT BLANK****49. Independent Contractor - Relationship of the Parties**

The contract shall not create any joint venture, partnership, agency, or employment relationship between Contractor and TJJD. Contractor and Contractor's employees, representatives, agents, subcontractors, suppliers, and third-party Contractors shall serve as independent contractors in providing the services under the contract. Neither Contractor nor TJJD is an agent of the other and neither may make any commitments on the other party's behalf. Should Contractor subcontract any of the services required in the contract, Contractor expressly understands and acknowledges that in entering into such subcontract(s), TJJD is in no manner liable to any subcontractor(s) of Contractor. In no event shall this provision relieve Contractor of the responsibility for ensuring that the services performed under all subcontracts are rendered in compliance with the contract.

Contractor agrees and acknowledges that during the existence of the contract, Contractor shall be entirely responsible for the liability and payment of Contractor's and Contractor's employees' taxes of whatever kind, arising out of the performance of the contract. Contractor agrees to comply with all state and federal laws applicable to any such persons, including laws regarding wages, taxes, insurance, and workers' compensation. TJJD shall not be liable to Contractor, its employees, agents, or others for the payment of taxes or the provision of unemployment insurance and/or workers' compensation or any benefit available

TJJD Terms and Conditions

to a TJJD or other state employee. Contractor shall have no claim against TJJD for vacation pay, sick leave, retirement benefits, social security, worker's compensation, health or disability benefits, unemployment insurance benefits, or employee benefits of any kind. Further, Contractor shall indemnify and hold harmless TJJD, state agencies, the State of Texas, and/or their employees, agents, representatives, and/or assignees from any liability, actions, claims, demands, or suits, and all related costs, attorneys' fees, and expenses relating to tax liability, unemployment insurance, and/or workers' compensation payments.

50. Insurance

Section 1: Contractor shall maintain Commercial General liability insurance in the amount of \$1,000,000.00 for each occurrence. The insurance must also cover injury to a youth that occurs when the youth is in Contractor's care, custody, or control.

Section 2: Contractor shall provide the TJJD Contracts Department proof of insurance listing TJJD as an additional insured (except Workers' Compensation) within 5 business days of contract execution, upon insurance renewal if coverage expires during the contract term (including contract extensions, if any), and upon request; such requirement may be met with production of blanket endorsements.

Section 3: The required insurance coverage, in the above-stated amount, must be maintained during the term of this contract and through any subsequent extensions. Failure to maintain the required insurance coverage may result in termination of this contract or sanctions.

51. Legal and Regulatory Action

Contractor represents and warrants that it is not aware of and has received no notice of any court or governmental agency actions, proceedings or investigations, etc., pending or threatened against Contractor or any of the individuals or entities included in the Response within the five (5) calendar years immediately preceding the submission of the Response that would or could impair Contractor's performance under the contract, relate to the solicited or similar goods or services, or otherwise be relevant to TJJD's consideration of the Response. If Contractor is unable to make the preceding representation and warranty, then Contractor instead represents and warrants that it has included as a detailed attachment in its Response a complete disclosure of any such court or governmental agency actions, proceedings or investigations, etc. that would or could impair Contractor's performance under the contract, relate to the solicited or similar goods or services, or otherwise be relevant to TJJD's consideration of the Response. In addition, Contractor represents and warrants that it shall notify TJJD in writing within five (5) business days of any changes to the representations or warranties in this clause and understands that failure to so timely update TJJD shall constitute breach of contract and may result in immediate termination of the contract.

52. Limitation on Authority

Contractor shall have no authority to act for or on behalf of TJJD or the State of Texas except as expressly provided for in the contract; no other authority, power or use is granted or implied. Contractor may not incur any debt, obligation, expense or liability of any kind on behalf of TJJD or the State of Texas.

53. Lobbying Prohibition

Contractor represents and warrants that TJJD's payments to Contractor and Contractor's receipt of appropriated or other funds under the contract are not prohibited by Sections 556.005 or 556.0055 of the Texas Government Code.

54. Media Releases

Contractor shall not use TJJD's name, logo, or other likeness in any press release, marketing material, or other announcement without TJJD's prior written approval. TJJD does not endorse any vendor, commodity, or service. Contractor is not authorized to make or participate in any media releases or public announcements pertaining to this procurement, the Response or the services to which they relate without TJJD's prior written consent, and then only in accordance with explicit written instructions from TJJD.

55. No Conflicts of Interest

Contractor represents and warrants that the provision of goods and services or other performance under the contract will not constitute an actual or potential conflict of interest or reasonably create the appearance of impropriety. Contractor has disclosed in writing to TJJD all existing or potential conflicts of interest relative

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to the performance of the contract. And if circumstances change during the course of the contract, Contractor shall promptly notify TJJD.

56. No Implied Waiver

The failure of a party to insist at any time upon the strict performance of any covenant or agreement or to exercise any option, right, power, or remedy contained in the contract shall not be construed as a waiver or a relinquishment thereof for the future.

57. No Quantity Guarantees

TJJD makes no express or implied warranty whatsoever that a minimum compensation or minimum quantity will be guaranteed under this contract.

58. No Third-Party Beneficiaries

The contract is made solely and specifically among and for the benefit of the parties named herein and their respective successors and assigns, and no other person shall have any right, interest, or claims hereunder or be entitled to any benefits pursuant to or on account of the contract as a third-party beneficiary or otherwise.

59. Notice

Any written notice required under this contract will be either through hand delivery or by U.S. Mail, certified, return receipt requested, to Contractor at the address indicated on page 1 of the contract and to TJJD at Texas Juvenile Justice Department, Office of General Counsel, P.O. Box 12757, Austin, Texas 78711-2757 or 1711 San Jacinto Blvd., Austin Texas 78701.

60. Notice of Changes

Section 1: Contractor shall notify TJJD immediately in writing in advance of any significant change affecting Contractor, including, but not limited to, change of Contractor's name or identity, location of services, ownership or control, operating entity, governing board membership, key personnel, payee identification number, and any other significant changes that may affect the delivery of services under the terms of this contract.

Section 2: Contractor shall not transfer or assign this contract or enter into any subcontract for the services under this contract without prior written approval from TJJD.

Section 3: Contractor shall not relocate the services provided under this contract from the location stated in the preamble, if applicable, without prior written approval from TJJD and a certification that the location to which services are to be relocated is in compliance with Chapter 244, Texas Local Government Code, if applicable.

61. Permits, Certifications, and Licenses

Contractor represents and warrants that it has determined what licenses, certifications, and permits are required under the contract and has acquired all applicable licenses, certifications, and permits and shall maintain them as necessary throughout the term of the contract.

62. Prior Disaster Relief Contract Violation

Under Sections 2155.006 and 2261.053 of the Texas Government Code, the Contractor certifies that the individual or business entity named in this Response or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.

63. Prompt Payment

Payment shall be made in accordance with Chapter 2251 of the Texas Government Code, commonly known as the Texas Prompt Payment Act. Chapter 2251 of the Texas Government Code shall govern remittance of payment and remedies for late payment and non-payment.

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65. Public Information Act

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Information, documentation, and other material in connection with this Solicitation or any resulting contract may be subject to public disclosure pursuant to Chapter 552 of the Texas Government Code (the "Public Information Act"). In accordance with Section 2252.907 of the Texas Government Code, Contractor is required to make any information created or exchanged with the State pursuant to the contract, and not otherwise excepted from disclosure under the Texas Public Information Act, available in a format that is accessible by the public at no additional charge to the State.

66. Problem Solving in the Ordinary Course of Business

Section 1: The parties to the contract shall use the procedures contained in this provision for routine problem solving. These procedures may also be used if a party is asserting a claim for breach of contract. Should these procedures not resolve claims for breach of the contract, the dispute resolution process provided for in Chapter 2260 of the Texas Government Code must be used.

Section 2: Informal Resolution: Contractor and TJJD staff will communicate regularly and engage in informal problem-solving efforts as a routine measure, thus preventing differences from becoming major problems. When routine measures have been exhausted, Contractor and TJJD staff are encouraged to utilize the following mechanism to resolve problems.

Section 3: Formal Resolution:

1. Contractor or TJJD staff who wish to submit problems for resolution may do so in writing, including all relevant information and a recommended resolution (Statement of Problem).
2. The Statement of Problem will be submitted to the designated contact unless the problem specifically involves the designated contact, in which case, it will be submitted to the designated contact's supervisor.
3. Problems are to be addressed within ten (10) working days; a written decision will be sent to the individual or program that submitted it, with copies retained by the designated contact and the designated contact's supervisor.

Section 4: Appeal: Contractor or TJJD staff desiring to appeal the decision may do so in writing, within ten (10) working days from the date of written decision, by providing all pertinent information relevant to the appeal to the designated contact's supervisor if the problem was originally addressed by the designated contact, or to TJJD's Office of General Counsel if the problem was addressed by the designated contact's supervisor. When appealed, the problem shall be addressed within fourteen (14) working days, with written responses sent to the individual or program who submitted it, and copies retained by the designated contact, the designated contact's supervisor, and TJJD's Office of General Counsel.

67. Required Disclosure of Lobbyist Activity and Certificate of Interested Parties

Contractor agrees that if, at any time during the term of the contract, an employee, director, subconsultant, or subcontractor of Contractor is required to register as a lobbyist under Texas Government Code Chapter 305, Contractor shall notify TJJD and provide timely copies of all reports filed with the Texas Ethics Commission, as required by Chapter 305.

Additionally, pursuant to House Bill 1295 and Texas Government Code Section 2252.908, Contractor must submit a Certificate of Interested Parties or disclosure of interested parties on a form prescribed by the Texas Ethics Commission, currently identified as Form 1295. Prior to submission of this signed contract to TJJD, Contractor must file Form 1295 through the online filing application process on the Texas Ethics Commission website at https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm. TJJD will acknowledge Contractor's Form 1295 within thirty (30) days of submission.

68. Restricted Employment for Certain State Personnel

Pursuant to Section 572.069 of the Texas Government Code, Contractor certifies that it has not employed and will not employ a former state officer or employee who participated in a procurement or contract negotiations for TJJD involving Contractor within two (2) years after the date that the contract is signed or the procurement is terminated or withdrawn. This certification applies to former state officers or employees whose state service or employment ceased on or after September 1, 2015.

69. Restriction on Possession of Weapons

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Contractor agrees that Contractor or any employees, contractors, subcontractors, or associates providing services on behalf of Contractor shall not carry or possess any type of firearm or other weapon listed in Texas Penal Code Section 46.01 while rendering services to TJJD youth under this contract. This prohibition includes the carrying of a handgun licensed under the authority of Chapter 411, Subchapter H, Texas Government Code. Contractor shall be under an affirmative duty to keep weapons out of the possession of TJJD youth in Contractor's care.

70. Sanctions

Section 1: In addition to its authority to terminate this contract under the termination provision or other provisions of this contract, TJJD, based on information from monitoring or other verifiable sources, may take other actions including, but not limited to:

1. Requiring Contractor to take specific corrective actions in order to remain in compliance with the terms of this contract; and/or
2. Recouping payment made to Contractor; and/or
3. Imposing recommendations from audit or investigative findings, and minor or major sanctions; and/or
4. Recovery of damages to the extent allowed by Texas law for each instance of non-compliance; and/or
5. Suspending, placing into abeyance, or removing any contractual rights including, but not limited to, withholding payment.

Section 2: Contractor shall fully cooperate with TJJD and its authorized representatives in carrying out corrective action plans.

71. Severability

If any provision of the contract is construed to be illegal or invalid, such construction will not affect the legality or validity of any of its other provisions. The illegal or invalid provision will be deemed severable and stricken from the contract as if it had never been incorporated herein, but all other provisions will continue in full force and effect.

72. Signature Authority

Contractor represents and warrants that the individual signing this contract is authorized to sign this document on behalf of Contractor and to bind Contractor under this contract. This contract shall be binding upon and shall inure to the benefit of TJJD and Contractor and to their representatives, successors, and assigns.

73. Sovereign Immunity

The Parties expressly agree that no provision of the contract is in any way intended to constitute a waiver by the TJJD or the State of Texas of any immunities from suit or from liability that the TJJD or the State of Texas may have by operation of law.

74. Specifications

Contractor shall provide services in accordance with the specifications contained in this contract. TJJD will determine the answers to all questions that may arise as to the interpretation of the specifications and the quality or acceptability of work performed. Substitutions cannot be made without TJJD prior approval. TJJD will decide the rate of progress of the work and the acceptable fulfillment of services on the part of Contractor.

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76. State Auditor's and TJJD's Right to Audit

Pursuant to Section 2262.154 of the Texas Government Code, the state auditor may conduct an audit or investigation of any entity receiving funds from the state directly under any contract or indirectly through a subcontract under the contract. The acceptance of funds by Contractor or any other entity or person directly under the contract or indirectly through a subcontract under the contract acts as acceptance of the authority of the state auditor, under the direction of the legislative audit committee, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, Contractor or other

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entity that is the subject of an audit or investigation by the state auditor must provide the state auditor with access to any information the state auditor considers relevant to the investigation or audit. Contractor shall ensure that this paragraph concerning the authority to audit funds received indirectly by subcontractors through the contract and the requirement to cooperate is included in any subcontract it awards.

Contractor shall maintain and retain supporting fiscal documents adequate to ensure that claims for contract funds are in accordance with TJJD and State of Texas requirements. Contractor shall maintain all such documents and other records relating to this contract and the State's property for a period of seven (7) years after the date of submission of the final invoices or until a resolution of all billing questions or contract issues, whichever is later. Contractor shall make available at reasonable times and upon reasonable notice, and for reasonable periods, all information related to the State's property, such as work papers, reports, books, data, files, software, records, and other supporting documents pertaining to this contract, for purposes of inspecting, monitoring, auditing, or evaluating by TJJD, the State of Texas, or their authorized representatives. Contractor shall cooperate with auditors and other authorized TJJD and State of Texas representatives and shall provide them with prompt access to all of such State's property as requested by TJJD or the State of Texas. Contractor's failure to comply with this provision shall constitute a material breach of this contract and shall authorize TJJD to immediately terminate and/or assess liquidated damages to the extent allowed by Texas law. TJJD may require, at Contractor's sole cost and expense, independent audits by a qualified certified public accounting firm of Contractor's books and records or the State's property. The independent auditor shall provide TJJD with a copy of such audit at the same time it is provided to Contractor. TJJD retains the right to issue a request for proposals for the services of an independent certified public accounting firm under this contract.

The contract may be amended unilaterally by TJJD to comply with any rules and procedures of the state auditor in the implementation and enforcement of Section 2262.154 of the Texas Government Code.

77. Subcontractors

Contractor may not subcontract any or all of the work and/or obligations due under this contract without prior written approval of the TJJD. Subcontracts, if any, entered into by the Contractor shall be in writing and be subject to the requirements of this contract. Should Contractor subcontract any of the services required in this contract, Contractor expressly understands and acknowledges that in entering into such subcontract(s), TJJD is in no manner liable to any subcontractor(s) of Contractor. In no event shall this provision relieve Contractor of the responsibility for ensuring that the services performed under all subcontracts are rendered in compliance with this contract.

78. Survival

Expiration or termination of the contract for any reason does not release Contractor from any liability or obligation set forth in the contract that is expressly stated to survive any such expiration or termination, that by its nature would be intended to be applicable following any such expiration or termination, or that is necessary to fulfill the essential purpose of the contract, including without limitation the provisions regarding warranty, indemnification, confidentiality, and rights and remedies upon termination.

79. Suspension and Debarment

Contractor certifies that it and its principals are not suspended or debarred from doing business with the state or federal government as listed on the *State of Texas Debarred Vendor List* maintained by the Texas Comptroller of Public Accounts and the *System for Award Management (SAM)* maintained by the General Services Administration.

80. Taxes

Purchases made for state uses are exempt from Texas State Sales Tax and Federal Excise Tax. A Tax Exemption Certificate will be furnished upon written request to TJJD. Contractor represents and warrants that it shall pay all taxes or similar amounts resulting from the contract, including, but not limited to, any federal, State, or local income, sales or excise taxes of Contractor or its employees. TJJD shall not be liable for any taxes resulting from the contract.

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83. Termination

Section 1: INTENTIONALLY LEFT BLANK

Section 2: TJJD may terminate the contract for convenience on thirty (30) calendar days' written notice, provided that such termination does not relieve TJJD or the State of any payments due under, or other cancellation charges as designated in, a lease or other contractual document between the parties.

Section 3: TJJD shall terminate this contract in the event that TJJD is not granted funding to pay for the herein described services or in the event that funding is lost due to either a reduction in the budget or a reallocation of budgeted funds. TJJD will provide ten (10) calendar days or such other time period as set forth in any lease, whichever is greater, written notice of intent to terminate. In the event of such termination, TJJD will not be in default or breach under the, nor shall it be liable for any other amounts which are caused by or associated with the termination. TJJD will provide proof funding was denied.

Section 4: Cause/Default/Breach: If Contractor fails to provide the goods or services contracted for according to the provisions of this contract, or fails to comply with any terms or conditions of this contract, TJJD may, upon written notice of default or breach to Contractor, immediately terminate all or any part of this contract. Termination is not an exclusive remedy, but exists in addition to any other rights and remedies provided in equity, by law, or under this contract. TJJD may exercise any other right, remedy, or privilege available to it under applicable law or may proceed by appropriate court action to enforce the provisions of this contract. The exercise of any of the foregoing remedies will not constitute a termination of this contract unless TJJD notifies Contractor in writing prior to the exercise of such remedy. Contractor shall be liable for all costs and expenses, including court costs, incurred by TJJD with respect to the enforcement of any of the remedies listed herein.

84. Unfair Business Practices

Contractor represents and warrants that it has not been the subject of allegations of Deceptive Trade Practices violations under Chapter 17 of the Texas Business and Commerce Code, or allegations of any unfair business practice in any administrative hearing or court suit and that Contractor has not been found to be liable for such practices in such proceedings. Contractor certifies that it has no officers who have served as officers of other entities who have been the subject of allegations of Deceptive Trade Practices violations or allegations of any unfair business practices in an administrative hearing or court suit and that such officers have not been found to be liable for such practices in such proceedings.

85. INTENTIONALL LEFT BLANK

APPENDIX A - Current Fleet for CON0000735

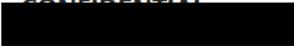
BILL TO NAME	CONTRACT NUMBER	MODEL	SERIAL NUMBER	EQUIP ADDR 1	EQUIP ADDR 2	EQUIP CITY	EQUIP STATE	EQUIP ZIP
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28606	1379 FM 678	UNIT 3/4	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28611	1379 FM 678	UNIT 5/6	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28612	1379 FM 678	UNIT 7/8	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28614	1379 FM 678	MAINTENANCE	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28615	1379 FM 678	UNIT 9/10	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28617	1379 FM 678	UNIT 1/2	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28657	1379 FM 678	UNIT 15/16	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28659	1379 FM 678	UNIT 11/12	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28660	1379 FM 678	UNIT 17/18	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435IF	RZJ28661	1379 FM 678	UNIT 13/14	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03080	2261 JAMES TURMAN RD	DORM 7B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03083	2261 JAMES TURMAN RD	DORM 6B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03084	2261 JAMES TURMAN RD	DORM 2A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03085	2261 JAMES TURMAN RD	DORM 8B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03086	2261 JAMES TURMAN RD	DORM 7A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03087	2261 JAMES TURMAN RD	DORM 2B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03088	2261 JAMES TURMAN RD	DORM 1B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03089	2261 JAMES TURMAN RD	DORM 8A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03164	2261 JAMES TURMAN RD	YOUTH RIGHTS	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03165	2261 JAMES TURMAN RD	ACCOUNTING DEPT	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03166	2261 JAMES TURMAN RD	SECURITY	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03167	2261 JAMES TURMAN RD	DORM 6A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03168	2261 JAMES TURMAN RD	GATE	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03171	2261 JAMES TURMAN RD	CAFETERIA	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03174	2261 JAMES TURMAN RD	DORM 5B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03178	2261 JAMES TURMAN RD	DORM 9 & 10	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03179	2261 JAMES TURMAN RD	DORM 5B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03182	2261 JAMES TURMAN RD	DORM 6A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03188	2261 JAMES TURMAN RD	CHAPEL	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03195	2261 JAMES TURMAN RD	HUMAN RESOURCES	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03197	2261 JAMES TURMAN RD	HUMAN RESOURCES	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03203	2261 JAMES TURMAN RD	ADMINISTRATION	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03211	2261 JAMES TURMAN RD	MAINTENANCE	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03217	2261 JAMES TURMAN RD	DORM 9 & 10	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03222	2261 JAMES TURMAN RD	DORM 4B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03224	2261 JAMES TURMAN RD	DORM 3B	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR1435P	TYR03225	2261 JAMES TURMAN RD	DORM 3A	GIDDINGS	TX	78942-0000
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36252	116 W BURLESON RD	YOUTH RIGHTS	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36255	600 FM 8254	HOPE RON JACKSON STATE JUVENILE CORR	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36256	116 W BURLESON RD	DORM G CLERK	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36258	116 W Burleson Rd	DORM B1	Mart	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36292	116 W BURLESON RD	EDUCATION I VOL COORD	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36294	611 FM 3254	PURCHASING RON JACKSON COMPLEX	BROWNWOOD	TX	76801
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36300	800 FM 3254	MAINTENANCE	BROWNWOOD	TX	76801-0000
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR400IF	QLA36360	116 W Burleson Rd	DORM A 2&3	Mart	TX	76664-1107
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT00927	2261 JAMES TURMAN RD	FRONT AREA	GIDDINGS	TX	78942-0000
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01545	800 FM 3254	HOPE DORM	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01564	910 FM 3254	TRUST DORM	BROWNWOOD	TX	76801-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01579	600 FM 8254	HOPE RON JACKSON STATE JUVENILE CORR	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01657	3801 E MONTE CRISTO RD	EDUCATION BLDG A	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01669	3801 E MONTE CRISTO RD	FOOD SERVICE	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01670	3801 E MONTE CRISTO RD	WAREHOUSE	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01671	800 FM 3254	FAITH DORM	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01672	3801 E MONTE CRISTO RD	MAINTENANCE	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01673	116 W BURLESON RD	DORM J PICKETT	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01675	116 W BURLESON RD	PURCHASING	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01680	116 W BURLESON RD	DORM A4	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01682	3801 E MONTE CRISTO RD	IRD	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01687	116 W BURLESON RD	DORM H CLERK	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01688	116 W BURLESON RD	EDUCATION II PSYCHOLOGY	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01689	116 W BURLESON RD	DORM E1	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01690	3801 E MONTE CRISTO RD	DORM 2	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01692	3801 E MONTE CRISTO RD	SOCIAL SERVICES	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01693	3801 E MONTE CRISTO RD	DORM 1	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01695	116 W BURLESON RD	DORM A PICKETT	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01696	116 W BURLESON RD	CAFETERIA	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01697	116 W BURLESON RD	DORM J CLERK	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01698	611 FM 3254		BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01699	116 W BURLESON RD	VOCATIONAL II OFFICE	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01701	116 W Burleson Rd	DORM A 2&3	Mart	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01702	3801 E Monte Cristo Rd	GATEHOUSE EVINS RED JUVENILE	Edinburg	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01748	116 W BURLESON RD	DORM F CLERK	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01784	600 FM 8254	HOPE RON JACKSON STATE JUVENILE CORR	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01792	910 FM 3254	BROWNWOOD HALFWAY HOUSE	BROWNWOOD	TX	76801-1107

APPENDIX - C (Fleet)

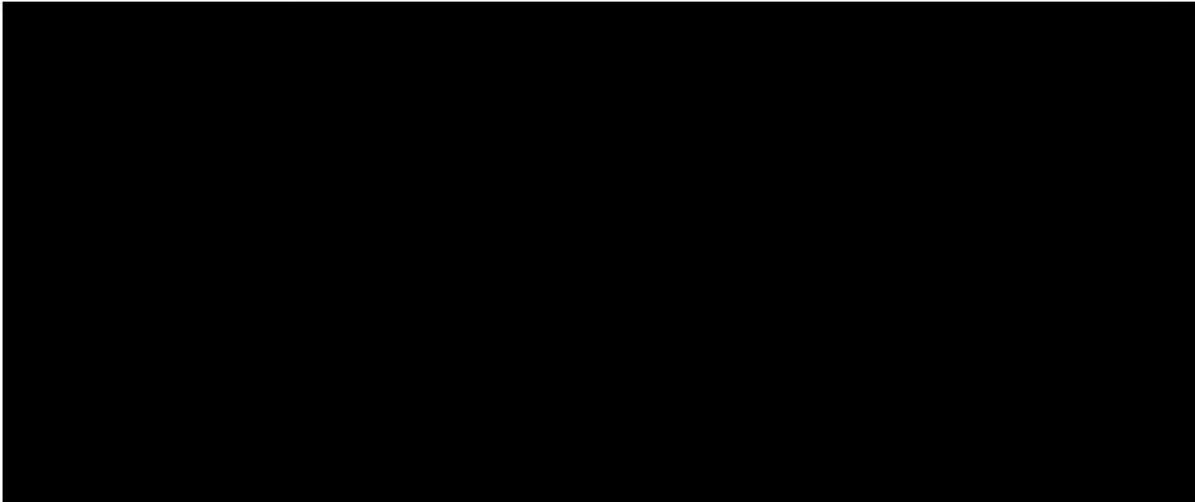
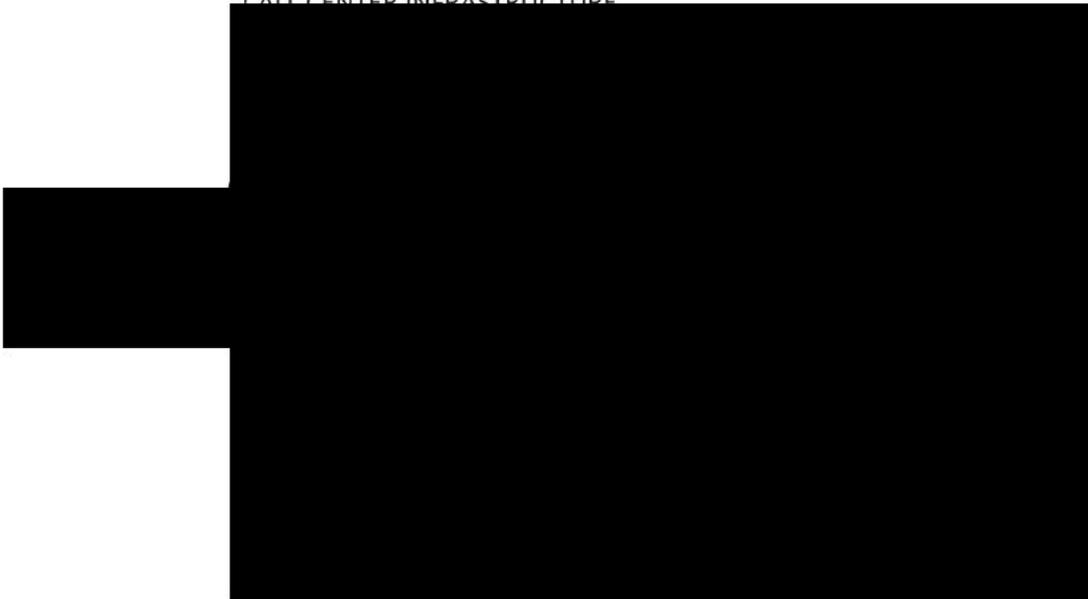
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01795	611 FM 3254	INTAKE RON JACKSON COMPLEX	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01797	611 FM 3254	TRAINING RON JACKSON COMPLEX	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01817	1379 FM 678	WAREHOUSE	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01832	1379 FM 678	GAINESVILLE ST SCH NAOMI BLDG	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01845	1438 N 77 SUNSHINE STRIP	TAMAYO HALFWAY HOUSE	HARLINGEN	TX	78550-4325
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01872	800 FM 3254	WAREHOUSE	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01885	12451 Garment St	SCHAEFFER HALFWAY HOUSE	El Paso	TX	79938-7480
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4525I	UMT01893	12451 GARMENT RD	EL PASO DIST PAROLE OFC	EL PASO	TX	79938-7480
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU02591	2462 E LONG AVE	FT WORTH DISTRICT PAROLE OFC	FORT WORTH	TX	76106-6541
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU02622	8100 W ELIZABETH LN	WILLOUGHBY HALFWAY HOUSE	FORT WORTH	TX	76116-6322
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU02856	3801 E MONTE CRISTO RD	SECURITY	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03007	611 FM 3254	SUCCESS DORM	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03037	3801 E Monte Cristo Rd	DORM 4B	Edinburg	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03248	116 W BURLESON RD	SECURITY I	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03257	116 W BURLESON RD	DORM C	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03258	116 W BURLESON RD	INTAKE	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03275	116 W BURLESON RD	DORM D4	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03300	116 W BURLESON RD	DORM G PICKETT	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03301	116 W BURLESON RD	HR BREAKROOM	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03302	116 W BURLESON RD	DORM F PICKETT	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03303	116 W BURLESON RD	TRAINING SIDE I	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03304	116 W BURLESON RD	DORM H PICKETT	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4535I	UMU03305	611 FM 3254	TRAINING RON JACKSON COMPLEX	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02237	1379 FM 678	SECURITY	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02417	1379 FM 678	ADMIN COPY ROOM	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02438	1379 FM 678	EDUCATION	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02441	800 FM 3254	FAITH DORM	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02451	3801 E MONTE CRISTO RD	TRAINING	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02454	116 W BURLESON RD	DORM K SIDE II	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02457	3801 E MONTE CRISTO RD	DORM 3	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02462	800 FM 3254	SECURITY AD SEG	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02472	116 W Burleson Rd	EDUCATION WORKROOM	Mart	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR4545I	UMV02473	116 W BURLESON RD	EDUCATION WORKROOM I	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR6555I	SKA06037	2261 JAMES TURMAN RD	HUMAN RESOURCES	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR6555I	SKA08739	1379 FM 678	ADMINISTRATION	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR6555I	SKA08742	2261 JAMES TURMAN RD	SOCIAL SERVICES I	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IR6575I	SMT04663	611 FM 3254	EDUCATION RON JACKSON COMPLEX	BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC250IF	QNR13763	8100 W ELIZABETH LN	WILLOUGHBY HALFWAY HOUSE	FORT WORTH	TX	76116-6322
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09066	2261 JAMES TURMAN RD	TRAINING BLDG	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09125	2261 JAMES TURMAN RD	HUMAN RESOURCES	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09208	1111 W North Loop Blvd		Austin	TX	78756-2154
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09239	11209 METRIC BLVD	FINANCE BUDGET	AUSTIN	TX	78758-4182
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09287	2261 JAMES TURMAN RD	SECURITY	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09314	116 W BURLESON RD	MAINTENANCE	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09332	2261 JAMES TURMAN RD	WAREHOUSE SUPERVISOR	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09334	1402 N HACKBERRY		SAN ANTONIO	TX	78208-1910
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09336	10165 Harwin Dr	STE 180 HOUSTON DISTRICT PAROLE OFC	Houston	TX	77036-1653
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09337	2261 JAMES TURMAN RD	DORM 1A	GIDDINGS	TX	78942-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09339	2261 JAMES TURMAN RD	ADMINISTRATION	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09411	3801 E MONTE CRISTO RD	HR EVINS REGIONAL JUVENILE CTR	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09440	3801 E MONTE CRISTO RD	ADMINISTRATION	EDINBURG	TX	78542-2383
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09441	3801 E MONTE CRISTO RD	ADMINISTRATION	EDINBURG	TX	78542-2383
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09462	116 W BURLESON RD	HUMAN RESOURCES	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09508	116 W Burleson Rd	EDUCATION II JCO OFFICE	Mart	TX	76664-1107
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TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09688	116 W BURLESON RD	BUSINESS SERVICE	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC5535I	WXF09694	116 W BURLESON RD	EDUCATION II MGR I OFC	MART	TX	76664-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-1	IRC7565I	WFN01953	11209 METRIC BLVD	AUSTIN WAREHOUSE	AUSTIN	TX	78758-4182
TEXAS JUVENILE JUSTICE DEPARTM	644874-2	IR6555I	SKA08724	2261 JAMES TURMAN RD	GIDDINGS STATE SCHOOL	GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-2	IRC5535I	XLN03531	800 FM 3254	RON JACKSON ST JUVENILE CC ED	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-2	IRC5535I	XLN03720	17259 NACOGDOCHES RD	AYERS HOUSE	SAN ANTONIO	TX	78266
TEXAS JUVENILE JUSTICE DEPARTM	644874-3	IR1435P	TYR04915	1111 W NORTH LOOP BLVD STE 2	YOUTH RECORDS	AUSTIN	TX	78756-2155
TEXAS JUVENILE JUSTICE DEPARTM	644874-3	IR4525III	XWH05075	1379 FM 678	ACCOUNTING	GAINESVILLE	TX	76240-7546
TEXAS JUVENILE JUSTICE DEPARTM	644874-3	IRC5535III	XUW11134	611 FM 3252		BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-3	IRC5535III	XUW11136	800 FM 3254	RON JACKSON ST JUVENILE CC ED	BROWNWOOD	TX	76801-0000
TEXAS JUVENILE JUSTICE DEPARTM	644874-4	IR1435IF	YDB05715	11209 METRIC BLVD		AUSTIN	TX	78758
TEXAS JUVENILE JUSTICE DEPARTM	644874-4	IR4525IIII	2RW02540	2261 JAMES THURMAN RD		GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-5	IR525IFZIII	2WR01213	611 FM 3254	INTAKE RON JACKSON COMPLEX	BROWNWOOD	TX	76801
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TEXAS JUVENILE JUSTICE DEPARTM	644874-5	IRC5535IIII	2KJ06877	3801 E MONTE CRISTO RD		EDINBURG	TX	78542
TEXAS JUVENILE JUSTICE DEPARTM	644874-5	IRC5535IIII	2KJ07028	910 FM 3254		BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-5	IRC5535IIII	2KJ07134	2261 JAMES THURMAN RD		GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-5	IRC5535IIII	2KJ07750	910 FM 3254		BROWNWOOD	TX	76801
TEXAS JUVENILE JUSTICE DEPARTM	644874-6	IRC5535IIII	2KK01938	2261 JAMES THURMAN RD		GIDDINGS	TX	78942
TEXAS JUVENILE JUSTICE DEPARTM	644874-7	IR1643IF	2TP09155	1379 FM 678		GAINESVILLE	TX	76240
TEXAS JUVENILE JUSTICE DEPARTM	644874-8	IRC5535IIII	2KK02715	13207 FM 2432		WILLIS	TX	77378
TEXAS JUVENILE JUSTICE DEPARTM	644874-8	IRC5535IIII	2KK08201	910 FM 3254		BROWNWOOD	TX	76801-1107
TEXAS JUVENILE JUSTICE DEPARTM	644874-8	IRDx4725I	26H01840	3801 E MONTE CRISTO RD.		EDINBURG	TX	78542
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TEXAS JUVENILE JUSTICE DEPARTM	644874-9	IR1643IF	2TP11292	13207 FM 2432		WILLIS	TX	77378



CONFIDENTIAL



CALL CENTER INFRASTRUCTURE



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Canon Solutions America, Inc.
Canon Disaster Recovery Overview
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Canon Disaster Recovery Overview
August 1, 2021

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External Procedures.

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